# Feature Name (Remove Items)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 1.4.04 | | | |
| **Use Case Name:** | Remove Items | | | |
| **Created By:** | Phillip Hansen | | **Last Updated By:** |  |
| **Date Created:** | 10/25/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Waiter | | |
| **Description:** | | User can remove an item from the ticket before it is sent through the system | | |
| **Trigger:** | | User selects an item and presses ‘Remove Item’ | | |
| **Preconditions:** | | 1. Item must be added onto the ticket 2. Item cannot have been sent through the system | | |
| **Postconditions:** | | Item was removed from the ticket, calculates the new total for the User | | |
| **Normal Flow:** | | 1. The User selects the item they wish to remove 2. The User presses ‘Remove Item’ 3. The item is deleted from the ticket, a new total is calculated afterwards | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | N/A | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | As often as needed | | |
| **Special Requirements:** | | Security   1. If the User attempts to remove an item after being sent, it needs a Manager to approve of this action 2. It will prompt a pop-up for a manager PIN to approve of the removal 3. Manager will select either: 4. Void – Item is removed before being made 5. Comp – Which will bring up options    * 1. Wrong Item      2. Server Error      3. Other 6. Item will be removed from ticket | | |
| **Assumptions:** | | User understands english | | |
| **Notes and Issues:** | | 1. N/A | | |